



Strategic focus on sustainability

Strategic focus on sustainability (Corporate strategy in 2018)

Goals	Measures	Status	Target year
Acceleration of R&D projects on green energy production and storage	Implementation of additional phases of the Underground Sun Conversion research project – second well	●	2020
Roll-out of the energy storage business model	Optimisation of the organisational structure to reflect the increased emphasis on innovative business development areas, e.g. green gas, LNG and CNG technology and geothermal	●	2020
Combining conventional energy storage with CO ₂ -neutral energy	Assuring suitability of (existing) commercial facilities for future requirements of renewable energy systems	●	2021/22
	Strategic partnerships with other industrial companies and universities (MUL, BOKU, etc.)	●	2021/22
	Feasibility study (2021) on adaptation of existing storage facilities to reflect higher hydrogen content (hydrogen tolerance up to 10%)	●	2021/22 ff.

Sustainable operations

Stable earnings in all years of operations	Strategic focus on long-term business continuity and stability of the company's results	●	2021 ff.
	Continuation of low-risk and commercially sustainable operations to maintain stable annual profits	●	2021 ff.
	High cost and risk awareness: increased efficiency for commercial optimisation of business processes	●	2021 ff.
	Maintaining the company's creditworthiness and reputation through strong customer focus	●	2021 ff.
	Continuous monitoring of liquidity and compliance with financing strategy	●	2021 ff.

● New | ● Completed: measures initiated have been brought to completion | ● Ongoing: measures are implemented regularly | ● Ongoing: measures will be continued in subsequent years | ● Postponed | ● Partially implemented | ● Not implemented / on hold

Responsible Management

Transparency and compliance

Goals	Measures	Status	Target year
Improving internal transparency	Continuation of compliance training courses focusing on transparency, anti-corruption and avoidance of conflicts of interest	●	2021/22
Compliance with data protection regulations	Further efforts to raise employees' awareness of the need for careful treatment of personal data, and improvements to technical and organisational data protection measures	●	2021/22
Upholding compliance standards by implementing measures to raise awareness among employees	Review of compliance and anti-corruption policies	●	2021
	Training of employees on revised guidelines	●	2021/22
Transparent communication with RAG stakeholders	Publication of 2021 sustainability report with first-time validation by external auditors	●	2021
Ethics and integrity			
Upholding high business ethics standards by implementing suitable measures to raise awareness among employees	Reviewing the internal code of conduct – assessment of whether sustainability aspects should be added	●	2021/22
	Internal communication and explanation of management principles. These should be seen as a guideline for management tasks	●	2021
Politically independent stakeholder representation			
Industry-wide cooperation to align and safeguard interests	Continued drive to raise awareness among political decision makers of the topic of renewable gas (green gas) production	●	2021/22
	Highlighting the potential of green gas as a means of hitting the climate targets	●	2021/22
Raising awareness among political decision makers and the wider population of the role played by gaseous energy forms in the green energy landscape of the future	Co-determination: we want to actively present our views as an energy industry expert through participation in statutory representative bodies and voluntary trade associations such as the Association of Gas and District Heating Supply Companies (FGW), Germany's Zukunft Gas, the Federation of Austrian Industries (IV) and the Austrian Economic Chamber (WKÖ)	●	2021/22

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Sustainable procurement (Procurement processes in 2018) – see also “Environmental protection”

Goals	Measures	Status	Target year
Transparency of existing procurement processes	Increase in the transparency of procurement criteria (catalogue), setting a EUR 100,000 threshold for e-procurement of goods and services (down from EUR 446,000)	●	2019
Sustainability in the supply chain	Introduction of annual CSR audits of suppliers	●	2021/22

Stakeholder engagement

Goals	Measures	Status	Target year
Increased/deeper involvement of key stakeholders	Online surveys of staff and relevant external stakeholders on key issues	●	2020
	Hosting an open day for local residents	●	2021/22
	Dialogue with internal and external stakeholder groups	●	2021/22
Engagement with communities: open and transparent communication with public authorities, residents and local authorities	Expansion of cooperation with schools and colleges in the communities in which we operate	●	2019/20
	Proactive engagement with our stakeholder groups (ongoing contact with local authorities and landowners) ⁹	●	2021/22
Strengthen good relationships through regular engagement at all levels	Conducting dialogue with officials and mayors and providing local residents with information about the future of energy storage	●	2021/22
Increasing awareness of the topic of energy storage	Hosting an open day for local residents	●	2021/22
	Participation in the Long Night of Research	●	2022

Local links

Supporting charitable organisations

Goals	Measures	Status	Target year
Community investment	Targeted assistance for key local organisations in host communities, such as fire departments and social welfare associations	●	2021/22
Continuing fulfilment of responsibilities as part of the community	Updating of sponsorship plan	●	2021
	Donations to social funds for disadvantaged families in RAG communities	●	2021/22

Training and knowledge transfer

Promotion of science and technology literacy among young people from the local region	Partnerships with schools in Vöcklabruck, Braunau, Wels and Salzburg that have received the MINT quality seal (see also “Responsible employer”)	●	2021/22
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⁹ Mayoral talks in the communities where the storage facilities are located: Gampern, Straßwalchen, Auerbach, Pfaffstätt, Göming, Nußdorf/Haunsberg; dialogs will also take place in 2021/22.